GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:581
ANSWERED ON:28.02.2008
REFUND OF TRAIN FARE
Chaudhary Shri Pankaj

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government proposes to introduce any such scheme under which the refund of fare could be taken from the Railways within five days even after missing the train;

(b) if so, the details thereof ; and

(c) the stations of the country where the said scheme is likely to be introduced?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI R. VELU)

(a) to (c): A system known as Computerized Coaching Refund Scheme is already in vogue. Under this scheme, the Exceptional Data Reports of non-turned up passengers, lowers class travel, etc., prepared by conductors/TTEs, are fed into Passenger Reservation System. Refund can be obtained from any computer terminal in the country upto five days from the scheduled departure of the train from the originating station.